# RocketDocs TWO LEVELS OF AI ARE BETTER THAN ONE

### **Our Philosophy**

RocketDocs recognizes the key to effective Al utilization lies in a balanced blend of innovative technology and dependable accuracy. Instead of merely embracing Al trends, our focus is on selecting the right Al partner capable of navigating the complexities arising from automation.

## **The Right Balance**

RocketDocs employs a two-tiered AI model:

**Autofill Al:** This functionality relies on a repository of pre-approved answers, ensuring accuracy and consistency by drawing from a vast pool of verified information.

**Private Generative AI:** Designed to handle new queries creatively, it predicts intelligent responses based on factual information in the knowledge base, introducing adaptability for unprecedented contexts.



#### Data Security & Privacy

Internal RAG-based solution powered by PrivateGPT ensures data security and privacy via dedicated AWS instances.



#### **Minimized AI Hallucinations**

A vector database approach reduces inaccuracies in AI responses, enhancing reliability and trustworthiness.



#### Factually Accurate AI

Balancing creativity in language with a focus on factual integrity provides comprehensive insights.



#### **AI Reliability**

Leveraging a vector database and offering flexible LLM integration sets a standard for reliability and precision.

. T	

#### **Controlling Information**

Hybrid Al ensures the content doesn't grow unchecked, prioritizing humanapproved answers before generated.



#### **Power of Hybrid Al**

Combining AI models ensures that human-reviewed and approved answers are prioritized for regulated businesses.

## 🛃 RocketDocs

## **How Hybrid Al Works**

This combination allows RocketDocs to strike a balance between reliability and innovation. The Legacy Al guarantees accuracy and consistency, while the Next Gen Al introduces creativity and adaptability for novel situations.

In handling Requests for Proposals (RFPs), RocketDocs efficiently matches incoming queries with pre-addressed ones using Legacy Al. For unique or nuanced queries, the Next Gen Al generates creative yet factually accurate responses, showcasing the innovation in RocketDocs' approach.

Unlike a purely generative approach, RocketDocs employs a hybrid model, leveraging the strengths of both AI types. This strategy acknowledges the importance of a factual foundation while allowing room for creative problem-solving. Generated responses undergo human review to minimize the risk of outdated or inaccurate information.



## **Data Security**

RocketDocs emphasizes user-centric AI solutions, integrating Legacy and Next Gen AI seamlessly within the user's workflow. Privacy and security are prioritized by keeping the proprietary solution inhouse, addressing concerns prevalent in the everevolving landscape of data security providing comprehensive insights.

